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| Objective Of The Test |  | Test For Story |
| **Resolved The Incident**  Service Provide  User1:Testleaf\_User1 | | Inc New\_03 |

| Step # | Instruction | Expected Result |
| --- | --- | --- |
| 1 | Load Login Page | Load Login Page Successfully.  LOAD PAGE.PNG |
| 2. | Enter Username And Password | Username And Password Successfully.  enter un and pwd.PNG |
| 3. | Login And Load Home Page | Login And Load Home Page Successfully.  **home page.PNG** |
| 4 | In Left Menu Enter Incident In Filter Navigator Search And Click On Assign To Me (Incident->Open) | Incident Entered In Filter Navigator Search Field And Clicked Openupen-unassign.PNG |
| 5 | Enter The New Incident Number That You Created, In Search Field And Click First Result Match | Number Entered And Click First Result Successfully  3.jpg |
| 6 | Change States Field To Resolved States And Click Update Button | 5.jpg |
| 7 | Select Resolved State In Close Code Field  And Enter Close Notes Based On Issue Resolved. | Resolved State Is Selected Successful 4.jpg |
| 8 | Enter The Incident Number And Verify States Field As Resolved State | States Field Is Verified Successfully  6.jpg |

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| Comments |  |
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| Result | Passed |  |
| Failed |  |